



SPORTS-LITE WARRANTY TERMS & CONDITIONS

Ritelite's products are designed and manufactured to the highest standards to ensure the reliability and durability our customers need. In the unlikely event of any issue, we offer a 1-year warranty for the Sports-LITE portable lights to cover any manufacturing defects.

WARRANTY PERIOD

The Sports-LITE has a 1-year warranty on all manufacturing defects and 1-year warranty on all rechargeable batteries from the date of purchase.

CONDITIONS OF WARRANTY

- The product is within the warranty period and meets the warranty criteria.
- You have proof of purchase.
- You are the original owner of the product.

WARRANTY CRITERIA

1. WHAT IS COVERED:

- All manufacturing defects & faults.
- Sports-LITE rechargeable batteries up to 1 year.
- Sports-LITE accessories & battery chargers up to 1 year.

2. WHAT IS NOT COVERED:

- General wear and tear.
- Damage caused by improper or unreasonable use.
- Damage caused through lack of maintenance.
- Damage to imprinting or colour finishes.
- Damage caused by alterations to the product.
- The cost of postage/shipping to Ritelite for repair or replacement.

HOW TO CLAIM WARRANTY

If your product meets the warranty criteria above, you can, within 1 year of purchase, contact us on 01780 765600 or e-mail us at sales@ritelite.co.uk to discuss return of the product for a warranty repair / replacement.

REPAIR SERVICE

If your product does not meet our warranty criteria above, we offer a full repair service for suitable products. To request repair, please contact us on 01780 765600 or e-mail us on sales@ritelite.co.uk to arrange.

Upon receipt of the product, it will be inspected by our workshop and parts required will then be quoted. There is a non-refundable inspection fee of £25 which will be charged for the inspection process. If the quotation for repair is not acceptable Ritelite will dispose of the product free of charge.